

M & M

Mills & McKinney
Hearing Practice



Caring for your Hearing Aids

After investing in your hearing aids, you will no doubt want to keep them performing to their optimum level and for as long as possible. A regular cleaning routine will help to keep your aids functioning exactly as they should.

It is essential that you have a daily cleaning routine and replace wax filters and domes every four to six weeks. You also need to keep the aids clean and dry.

If you do not do this, the receiver (the component which provides sound into your ear) may become blocked with wax and will gradually become weaker, affecting performance. If not cleaned regularly, it will eventually stop working altogether, requiring repair or even replacement.

Wax blockage is regarded by manufacturers as your responsibility, so they are within their rights to reject any warranty claim for damage caused by wax blockage – so even more reason to prevent it.

At any time, if you have difficulty in changing domes or filters or need to go over the cleaning regime again, contact us and ask for help – we would prefer you to do this rather than have the aids block with wax and not perform as they should do.

We also provide a range of drying boxes, which both sanitise and dry your hearing aids.

Cleaning routines and equipment vary according to the make and model of your hearing aid.

[You will find links to information regarding caring for the following hearing aids here.](#)

Please contact us if you need any further advice.

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